

Change Component	Key Questions to Address
Case for Change	Why change?Why change now?Why will this change be better than what we had before?
Vision	 Where are we going? How long will it take to get there? What will the future be like? What role will I play in the future?
Skills	What do I need to do differently?How will I learn new skills?
Incentives	 What's in it for me if I change? What if I don't change? What if my leader doesn't change?
Resources	Who can help me?What tools and resources will I receive?
Action Plan	 What's the plan? What are the next steps? Who is doing what by when? How will we measure success?